

# Emergency Management Institute



## FEMA

This Certificate of Achievement is to acknowledge that

**ZACHARY G MICHAEL**

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:

**IS-00197.SP**

**Special Needs Planning Considerations  
for Service and Support Providers**

*Issued this 9th Day of June, 2009*



A handwritten signature in black ink, appearing to read "Cortez Lawrence".

Cortez Lawrence, PhD  
Superintendent  
Emergency Management Institute